

# Consumer Trends Report 2021

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# 2021 CONSUMER TRENDS REPORT

<https://www.eiopa.europa.eu>

#INSURANCE #PENSIONS #CONSUMERS #COVID19

The Consumer Trends Report 2021 and the risk heat-map provide a snapshot of the impact of the COVID-19 crisis on the insurance and pension sector from a consumer protection perspective, highlighting a fast-forwarded digitalisation trend with underlying opportunities, but also some concerns from a consumer protection perspective.

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