

Open Hearing on EIOPA's draft Guidelines on integrating the customer's sustainability preferences in the suitability assessment under the IDD

Agenda item	Timing
Welcome & Opening Remarks from EIOPA Executive Director	09:30 – 09:40
Presentation by EIOPA staff on objectives of the guidelines	09:40 – 09:45
Session 1 - Presentation by EIOPA staff and Q&A on main content of Guidelines 1 to 3: <ul style="list-style-type: none"> • Information to customers about the purpose and the scope of the suitability assessment with regard to sustainability; • Collection of information on sustainability preferences from the customer and periodic assessment 	09:50 – 11:00
Coffee break	11:00 - 11:15
Session 2 - Presentation by EIOPA staff and Q&A on main content of Guidelines 4 to 5: <ul style="list-style-type: none"> • Collection of information on the sustainability features of insurance-based investment products • Arrangements for ensuring the suitability of an insurance-based investment product 	11:15 – 12:20
Session 3 - Presentation by EIOPA staff and Q&A on main content of Guidelines 6 to 7: <ul style="list-style-type: none"> • Compliance with the record-keeping requirements • Competences of employees of insurance undertakings and insurance intermediaries in order to assess the sustainability preferences of customers 	12:20-13:00
Closing remarks	13:00 – 13:10