

# ANNUAL WORK PROGRAMME (AWP) 2026

EIOPA REGULAR USE  
EIOPA-25/688  
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# ANNUAL WORK PROGRAMME (AWP) 2026

EIOPA will pursue following main priorities as part of its annual activities in 2026:

## **Sustainable finance**

1. Contribute to increased awareness and mitigation of natural catastrophe protection gaps, including through effectively addressing demand-side aspects.

EIOPA will promote best practices for insurers to improve their risk assessment and management of natural catastrophes and support its members to enhance their understanding of natural catastrophe risks and the available insurance solutions. EIOPA will identify and address demand-side barriers to the uptake of natural catastrophe insurance products.

2. Promote convergent and effective risk-based supervision of sustainability risks and sustainability claims.

EIOPA will strengthen its focus on converging risk-based supervision and monitor the implementation of sustainability-related requirements with a view to identify possible greenwashing.

3. Strengthen EIOPA's role as a centre of excellence for catastrophe modelling and data.

EIOPA will promote the use of innovative technologies and methodologies for catastrophe risk assessment and facilitate the sharing of data, knowledge, and best practices among its members.

## **Digitalisation**

1. Support Members in the supervision of the use of artificial intelligence and issues arising from digitalisation of the insurance and pensions sector.

EIOPA will support supervisors in identifying and mitigating potential risks associated with the use of artificial intelligence (AI), focusing on consumer outcomes and seeking to promote the fair and ethical treatment of consumers. EIOPA will continue monitoring the development of the cyber insurance market, to assess the insurance sector's role as a facilitator of a transition to the digital economy.

2. Finalise policy work on data use under FIDA and enhance clarity on data ethics.

EIOPA will finalise its policy on ethical and fair data use under the Financial Data Access (FIDA) framework and assess potential supervisory issues, including from a consumer protection standpoint, to contribute to regulatory mandates where applicable.

3. Smarter use of innovation for supervision (SupTech).

EIOPA will focus on the potential of SupTech to enhance supervisory tools and processes through new technologies.

## **Supervision and supervisory convergence**

1. Ensure high-quality and effective supervision and use of adequate and timely supervisory tools, at NCAs and EIOPA level.

EIOPA's priority attention will be on the supervision of insurance services provided on a cross-border basis via freedom of service/establishment. EIOPA will operate cross-border cooperation platforms to

coordinate supervisory responses, assess the use of enforcement measures at EU level and support supervisors in taking appropriate supervisory measures. EIOPA will oversee Critical Third-Party Providers jointly with the other ESAs and contribute to the supervision of digital operational resilience of the financial entities, implementing the Threat Lead Penetration Test and cyber incident reporting. EIOPA will conduct a mystery shopping exercise on digital distribution and finalise peer reviews on the supervision of use of reinsurance and on the assessment of sustainability risks by (re)insurers.

2. Monitor the implementation of customer-centric business models.

EIOPA will assess whether customer-centric business models lead to products that meet certain minimum criteria and facilitate the uptake of insurance products. (POG) supervision will address value for money for products beyond investment-based insurance products (IBIPs) and EIOPA will enhance its conduct supervision addressing issues beyond product design. To enhance supervisory responsiveness, EIOPA will develop a conduct risk dashboard.

3. Work on internal models to contribute to the identification of relevant issues.

EIOPA will leverage its expertise and knowledge to address issues related to internal models used by insurers. EIOPA will participate in colleges of supervisors and perform country visits or comparative studies to identify potential risks or developments that create an unlevel playing field or hinder competitiveness among large groups.

4. Ensure further convergence of data reporting between the insurance and pensions and the general objective of making reporting more cost efficient.

EIOPA will contribute to the implementation of the Commission's strategy to ensure accurate, consistent, and timely data collection by supervisory authorities. As part of this, EIOPA will continue its work on facilitating data sharing within the European regulatory community and reducing the reporting burden on financial institutions.

## **Policy**

1. Update the prioritised technical standards, guidelines and reports following the review of Solvency II with a strong emphasis on proportionality and simplification.

EIOPA will prioritise its work to ensure that the most important and impactful standards and guidelines are developed and updated in a timely manner, with a focus on proportionality and simplification.

2. Timely and effective execution of the initial phase of implementation work on the Retail Investment Strategy.

EIOPA will work to ensure the timely and effective execution of mandates for the implementation of the Retail Investment Strategy.

3. Contribute to Commission review of the IORPII Directive and PEPP Regulation

EIOPA will contribute to the Commission's review of the IORPII Directive and PEPP Regulation by providing technical expertise for the development of sustainable and adequate supplementary pensions. Work on defined contribution schemes, PEPP or any other long-term savings product as well as pensions tracking services and pension dashboards will aim to address pension gaps.

## **Financial stability**

1. Further enhance the framework for the assessment of the risks for the financial stability.

EIOPA will further develop and refine its framework for assessing economic, market, and emerging risks to financial stability, leveraging existing supervisory and market data, and including systemic risk monitoring and cross-sectoral dimensions. Given the increased digitalisation and geopolitical tensions, EIOPA will develop tools to assess non-conventional risks such as cyber.

2. Implementation of the IRRD.

As part of its activities to enhance crisis prevention and preparedness, EIOPA will implement the relevant actions under the Insurance Recovery and Resolution Directive.

3. Contribute to the work towards a European Network of National Insurance Guarantee Schemes (IGS).

EIOPA will deliver technical information and advice to the Commission on the appropriateness of minimum common standards for IGS within the Union.

## **Governance**

1. Maintain a strong corporate culture and a cost-effective operating model.

EIOPA will continue to update its organizational structure, processes, and resources to ensure alignment with new requirements and maintain a cost-effective operating model. Key focus areas will continue to be high standards of integrity, diversity and inclusion and strive to be an attractive place to work.

2. Continue to strengthen EIOPA's cybersecurity posture.

EIOPA will enhance its information security framework, invest in cyber resilience capabilities, and ensure alignment with evolving EU standards and threat landscapes.

3. Improving sustainability of operations and reduction of carbon footprint.

EIOPA will continue to lower the impact of its operations on the environment, including through reduction targets for missions, office, and staff policies and processes, and will maintain its accreditation under the European Union's Eco-Management and Audit Scheme.

## ANNUAL ACTIVITIES 2026

1. Integrating sustainable finance considerations across all areas of work		
Annual Operational Objective 1.1		
Manage sustainability risks: Integrate ESG risks in the prudential framework and support the analysis of sustainability risks.		
<b>Legal basis:</b> Article 1(3), 8(1), 23, 29, 32 of the EIOPA Regulation, according to which EIOPA shall take into account sustainable business models and integration of ESG related factors in the areas of its competence, develop criteria for a stress testing regime incl. potential environmental-related systemic risk and develop common methodologies for union-wide assessment of resilience of financial institutions taking into account risks stemming from adverse environmental developments and of the effect of environmental risks on the financial stability of financial institutions.		
	Outputs:	Due date:
1/101	Analyse impacts of climate change on life and health insurance.	Q3
1/102	Membership of the EU Platform on Sustainable Finance on taxonomy-related issues.	Continuous
1/103	Assess the prudential treatment under Solvency II of adaptation measures in Nat Cat insurance.	Q4
1/104	Contribute to ESRB work streams on climate change risks.	Contingent on demand
1/105	Collaborate with the UNEP Forum for Insurance Transition (UNEP FIT).	Continuous
1/106	Engage bilaterally with third countries on sustainability.	Continuous
1/107	Collaborate with NGFS, SIF and IAIS in the context of sustainable finance.	Continuous
<b>FTEs: 3.43</b>		
Annual Operational Objective 1.2		
Foster sustainable behaviour: Promote sustainability reporting and fight greenwashing		
<b>Legal basis:</b> Articles 1(3), 8(1)(h), 8(1a)(c), 9 and 29 of the EIOPA Regulation, according to which EIOPA shall take into account sustainable business models and integration of ESG-related factors in the areas of its competence.		
	Outputs:	Due date:
1/201	Monitor the opinion on the supervision of sustainability claims.	2027
1/202	Provide technical input to the Level 1 review of the SFDR.	Contingent on demand
1/203	Work on the review of Sustainable Finance Disclosure Regulation (SFDR) Level 2 (Joint Committee).	Contingent on demand
1/204	Deliver Opinion to the European Commission on draft European Sustainability Reporting Standards (ESRS).	Q1 or Q2
1/205	Contribute to the European Commission's review of the Corporate Sustainability Reporting Directive (CSRD), including EFRAG's work to develop sustainability reporting standards including implementation guidance.	Continuous
1/207	Engage with NCAs to promote convergence on the supervision of sustainability risks (prudential and conduct).	Q4
1/208	Monitor and supervise sustainability claims, at product level and entity disclosures, including at group level.	Continuous
1/209	Implement, depending on the outcome of the testing, SupTech tools to detect possible greenwashing.	tbc
1/210	Deliver joint ESAs' Annual report under the SFDR (Article 18) to the Commission on best practices and recommendations towards voluntary reporting standards.	Q3

1/211	EIOPA Sustainable Finance Conference.	Q2
<b>FTEs: 3.67</b>		
<b>Annual Operational Objective 1.3</b>		
Address protection gaps: Measure protection gaps		
<b>Legal basis:</b> Article 1(3), 8(1), 23, 29, 32 of the EIOPA Regulation, according to which EIOPA shall take into account sustainable business models and integration of ESG related factors in the areas of its competence, develop criteria for a stress testing regime including potential environmental-related systemic risk and develop common methodologies for union-wide assessment of resilience of financial institutions taking into account risks stemming from adverse environmental developments and of the effect of environmental risks on the financial stability of financial institutions.		
	<b>Outputs:</b>	<b>Due date:</b>
1/301	Conduct light review of the Natural Catastrophe insurance protection gap dashboard.	Q4
1/302	Initiate in-depth review of the Natural Catastrophe insurance protection gap dashboard.	2027
1/303	Contribute to COM Reflection group on mobilising Climate Resilience Financing.	Contingent on demand
1/304	Finalise the development of pilot risk and prevention awareness tool.	Q4 Contingent on demand
1/305	Develop factsheets on prevention and insurance.	2027
1/306	Analyse EU (re)insurance-based solutions for Nat Cat protection gaps.	Contingent on demand
1/307	Assess role of catastrophe bonds and other financial market solutions in addressing protection gaps.	2027
1/308	Develop tools - including relying on technology - to assist NCAs in better addressing demand-side aspects of the NatCat protection gap.	Q2 2027
<b>FTEs: 2.32</b>		
<b>Annual Operational Objective 1.4</b>		
Share expertise and data: Foster the understanding of catastrophe models and ensure access to data		
<b>Legal basis:</b> Article 1(3), 8(1), 23, 29, 32 of the EIOPA Regulation, according to which EIOPA shall take into account sustainable business models and integration of ESG related factors in the areas of its competence, develop criteria for a stress testing regime incl. potential environmental-related systemic risk and develop common methodologies for union-wide assessment of resilience of financial institutions taking into account risks stemming from adverse environmental developments and of the effect of environmental risks on the financial stability of financial institutions.		
	<b>Outputs:</b>	<b>Due date:</b>
1/401	Analyse existing NatCat models, gather best supervisory practices and challenges and develop educational material for supervisors.	Continuous
1/402	Develop the collection and dissemination of uniform and comprehensive catastrophe risk and loss data.	Tbc
1/403	Further develop the interface for open-source modelling of cat risks.	Q4
1/404	Promote innovation for impact underwriting.	Tbc
1/405	Promote open-source sharing of data and update the EIOPA Catastrophe Data Hub.	Q4
1/406	Conduct a study on flood risk for (re)insurers direct property holdings in light of climate change.	Q4
1/407	Promote the digital transformation and use of satellite data to supervise catastrophic events.	Q2
<b>FTEs: 0.97</b>		

## 2. Supporting the consumers, the market and the supervisory community through digital transformation

### Annual Operational Objective 2.1

Ensure innovation is aligned with the best interest of citizens

**Legal basis:** Article 1(6) of the EIOPA Regulation, according to which EIOPA shall, inter alia, (i) contribute to the improved functioning of the internal market; (ii) ensure the integrity, transparency, and efficiency of the financial markets; (iii) prevent regulatory arbitrage; (iv) ensure the appropriate regulation and supervision of taking risks; and (v) enhance consumer protection. Article 8 of the EIOPA Regulation following the review of the ESAs regarding technological innovation, enhance the legal basis for work EIOPA is already undertaking in this area.

	Outputs:	Due date:
2/101	Continue work foreseen under potential mandates as part of the Regulation on a Framework for FIDA [where mandates are agreed in the course of 2025].	Q1-Q4
2/102	Evolve towards a European Common Data Dictionary building on the implementation of the Data Point Modelling (DPM) Re-fit and the development of DRR tooling in cooperation with EBA.	Continuous
2/103	Contribute to the Union Financial Data Strategy, in particular the Strategy on Supervisory Data.	Continuous
2/104	Contribute to the implementation of the European Single Access Point (ESAP).	2027
2/105	Support and monitor the implementation and supervision of the AI Act.	Q4
2/106	Further clarify the regulatory framework on the use of AI by insurance market and support NCAs in its supervision.	Q4
2/107	Analyse and address AI cases via relevant tools which lead to unfair discriminatory practices and continuing monitoring the market.	Q4
2/108	Follow up work to ethics group that may lead to supervisory / market guidance / development of new analytic tools to identify discriminatory outcomes.	Continuous

FTEs: 5.94

### Annual Operational Objective 2.2

Strengthen the business model sustainability and resilience of all insurance market players  
(also linked to Annual Operational Objective 3.6)

**Legal basis:** Article 1(6) of the EIOPA Regulation, according to which EIOPA shall, inter alia, (i) contribute to the improved functioning of the internal market; (ii) ensure the integrity, transparency, and efficiency of the financial markets; (iii) prevent regulatory arbitrage; (iv) ensure the appropriate regulation and supervision of taking risks; and (v) enhance consumer protection. Article 8 of the EIOPA Regulation following the review of the ESAs regarding technological innovation, enhance the legal basis for work EIOPA is already undertaking in this area.

	Outputs:	Due date:
2/201	Pursue thematic work on digital touch points between consumers and insurance and pensions sector.	Contingent on demand
2/202	Contribute to the European Forum for Innovation Facilitators (EFIF) and to the Digital Finance Platform. Contribute to other EU-wide and international fora, including the EU FinTech Lab and the IAIS FinTech Forum.	Continuous
2/203	Monitor digital market innovations in a structured and efficient way.	Continuous
2/204	Monitor of distributed ledger technology (DLT)/Blockchain, focusing on Decentralised Finance developments in insurance and link to MICA	Continuous
2/205	Monitor the use of crypto assets in the insurance and pension sectors and support the implementation of MICA, and issuing opinions at the request of NCAs as relevant	Continuous
2/206	Follow up on the prudential treatment of crypto currencies under SII	Continuous
2/207	Monitor possible regulatory barriers impacting innovation.	Continuous

**FTEs: 2.72**

### **Annual Operational Objective 2.3**

Enhance the supervisory capabilities of EIOPA and of the NCAs

**Legal basis:** Article 1(6) of the EIOPA Regulation, according to which EIOPA shall, inter alia, (i) contribute to the improved functioning of the internal market; (ii) ensure the integrity, transparency, and efficiency of the financial markets; (iii) prevent regulatory arbitrage; (iv) ensure the appropriate regulation and supervision of taking risks; and (v) enhance consumer protection. Article 8 of the EIOPA Regulation following the review of the ESAs regarding technological innovation, enhance the legal basis for work EIOPA is already undertaking in this area.

	<b>Outputs:</b>	<b>Due date:</b>
2/301	Further develop sharing of practical SupTech solutions, including coding, and explore infrastructure for this.	Continuous
2/302	Contribute to the EU-Digital Finance Academy.	Continuous (till 2027)
2/303	Assess how to leverage from ESAP.	tbc
2/304	Develop new SupTech and use of AI Program in EIOPA and with NCAs.	Q4
2/305	Support development of innovation, AI, SupTech at NCAs and EIOPA, including through tools, infrastructure and culture.	Continuous

**FTEs: 2.88**

## **3. Enhancing the quality and effectiveness of prudential and conduct of business supervision**

### **Annual Operational Objective 3.1**

Develop or review supervisory convergence tools to promote a common interpretation and convergent implementation of the legislation and a common supervisory culture, promote sharing of experiences and best practices, including peer reviews and training

**Legal basis:** This objective is delivered as part of EIOPA's responsibility under Article 29 of the EIOPA Regulation to build a common supervisory culture and promote consistent supervisory practices. Articles 8 and 30 of the EIOPA Regulation set out the requirements for peer reviews, as a tool for fostering consistency in the application of the regulation and promoting convergent supervisory practices. Article 29(1)(e) of the EIOPA Regulation states that the Authority shall establish a sectoral and cross-sectoral training and events programme, including with respect to technological innovation. Through training, EIOPA can take an active role in building a common supervisory culture and consistent supervisory practices and ensure uniform procedures and consistent approaches throughout the Union.

<b>ID:</b>	<b>Outputs:</b>	<b>Due date:</b>
3/101	Deliver annual report on Oversight Activities.	Q2
3/102	Deliver annual statistics on the use of Capital Add-ons.	Q3 2030
3/303	Deliver annual report on the use of limitations and exemptions from reporting.	Q4
3/104	Draft supervisory convergence statement on the authorisation and on-going supervision of private equity ownership of insurance undertaking, more detailed guidance via handbook.	Q2
3/105	Provide guidance to NCAs on the supervision of the use of reinsurance as risk-mitigation techniques (new Annexes to EIOPA Opinion on the use of risk mitigation techniques on sliding-scale commission and asset-intensive reinsurance for consultation).	Q4
3/106	Develop a new risk-based methodology to identify priorities to be addressed through supervisory convergence tool (e.g. Opinion, Supervisory statement, peer review).	Q4
3/107	Finalise the peer review on the supervision of use of reinsurance by (re)insurance undertakings	Q3



3/108	Further develop and conduct on-going revision of EIOPA Supervisory Handbooks on Solvency II, on IORPs and on Conduct of business supervision, with particular emphasis on Solvency II review.	Contingent on demand
3/109	Implement the public disclosure policy of EIOPA Supervisory handbook (publication of some chapters following the implementation plan).	Q4
3/110	Monitor and foster supervisory independence of NCAs, including ESAs assessment exercise on elements of the joint criteria on supervisory independence.	Q4 2026 (first assessment exercise)
3/111	Finalise the peer review on supervision of (re)insurance undertakings' assessment of sustainability risks.	2027
3/112	Follow-up on the review by peers on Product Oversight Governance (POG).	Q2
3/113	Follow-up in the review by peers on supervisory practices relating to some aspects of the prudent person principle (PPP) in insurance.	Q1-2027
3/114	Manage questions and answers on implementation of the insurance and pensions supervision and regulatory framework.	Continuous
3/115	Monitor previous peer reviews: monitoring of the implementation by NCAs of EIOPA recommendations.	Continuous
3/116	Set up the sectoral and cross-sectoral training and events programme 2027.	Q4
3/117	Operate the sectoral and cross-sectoral training and events programme 2026.	Continuous

**FTEs: 19.58**

### **Annual Operational Objective 3.2**

Promote high-quality and effective supervision to enhance the overall supervisory practices and provide equal protection for policyholders, ensure NCA compliance with Union Law. Foster cooperation and ensure NCAs act in unity in cross-border cases ensuring the fair treatment of policy holders. In the context of the Savings and Investments Union, efforts will focus on further improving the current framework to facilitate better cross-border collaboration, more uniform application of rules across Member States and effective enforcement measures when needed.

**Legal basis:** Article 29 of the EIOPA Regulation also gives the Authority an active role in building a common supervisory culture and consistent supervisory practices. EIOPA's decision on the collaboration of the insurance supervisory authorities provides the mandate to monitor its implementation with a specific focus on cross-border issues. Article 8 of the EIOPA Regulation gives the Authority an active role in contributing to the consistent application of legally binding Union acts, in particular by contributing to a common supervisory culture. Article 22 (4) of the EIOPA Regulation allows EIOPA to conduct an inquiry into a particular type of financial institution or type of product or type of conduct in order to assess potential threats to the stability of the financial system or to the protection of customers or consumers.

	<b>Outputs:</b>	<b>Due date:</b>
3/201	Perform regular supervisory risk assessment to enable prioritisation by EIOPA's management.	Q2/Q4
3/202	Elaborate the annual conduct risk heatmap by carrying out periodic conduct risk assessment. Update as relevant the retail risk indicators methodology in line with new reporting and emerging risks, to integrate sustainability and digitalisation considerations.	Q4
3/203	Carry out bilateral country visits to NCAs and follow-up activities from previous visits (prudential, conduct, including specific ones on internal models and IORPs).	To be agreed to NCAs identified
3/204	Support and advise NCAs on specific supervisory issues.	Contingent on demand
3/205	Perform in-depth analysis on supervisory issues.	Continuous
3/206	Identify Union-wide Strategic Supervisory Priorities in cooperation with NCAs and follow-up activities.	Q3
3/207	Carry out dedicated project(s) based on specific supervisory requests.	Contingent on demand
3/208	Lessons learned exercises	Contingent on demand

3/209	Perform structured follow-up on recommendations to NCAs stemming from peer reviews and EIOPA's oversight activities.	Continuous
3/210	Facilitate the cross-border notification process through IT solutions and database.	Continuous
3/211	Provide active consultative support on Anti-Money Laundering to AMLA.	Continuous

#### FTEs: 24.15

#### Annual Operational Objective 3.3

Oversee the insurance market by promoting the early identification and mitigation of potential consumer detriment. Ensure high-quality, consistent and efficient functioning of supervisory systems also with regards to the implementation of the Association Agreement with Andorra and San Marino.

**Legal basis:** Articles 1 and 29 of the EIOPA Regulation gives the Authority an active role in building a common supervisory culture and consistent supervisory practices, establishing high-quality common regulatory standards and to contribute to the consistent application of legally binding Union acts. EIOPA's decision on the collaboration of the insurance supervisory authorities provides the mandate to monitor its implementation with a specific focus on cross-border issues.

Article 9 of the EIOPA Regulation gives the Authority a leading role in promoting transparency, simplicity and fairness. EIOPA may also issue warnings where financial activities threaten EIOPA's objectives, or issue temporary prohibitions/restrictions where specifically mandated under Union law. To fulfil its mandate in a robust and proportionate manner, EIOPA must develop and maintain the capability to monitor, analyse and report on developments likely to result in consumer detriment and then be ready to take swift action.

Lastly, EIOPA has an important role in the effective implementation of the PEPP Regulation.

	Outputs:	Due date:
3/301	Maintain the risk-based engagement model for colleges and integrate conduct aspects in colleges when relevant as well as emergent risks discussions.	Continuous
3/302	Provide bilateral advice and support to (group) supervisors and participate as full members in supervisory colleges, providing feedback to group supervisors.	Continuous
3/303	Organise annual event addressed to supervisors that participate in colleges of supervisors	Q1
3/304	Organise and maintain cooperation and discussion initiatives on financial conglomerates topics and supervision and participate in FiCo colleges	Continuous
3/305	Launch and coordinate cooperation platforms.	Continuous
3/306	Draft MoUs between the Associated States and the ESAs <sup>1</sup>	Contingent on demand
3/307	Draft assessment criteria and methodology for i) review of the financial sector, ii) balance sheet reviews, iii) assessment of the supervisory infrastructure for the Associated States of the Protocol (Microstates)	Contingent on demand
3/308	Draft manuals or guidelines for the exercise of the competences and powers assigned by the Protocol (Microstates).	Contingent on demand
3/309	Finalise the follow-up work to the coordinated mystery shopping exercise including the identification of any measures.	Q2
3/310	Conduct the annual monitoring of consumer trends including net performance and fees of long-term pension products, and regular reporting on value for money analysis in light of market monitoring activities.	Q4
3/311	Finalise and begin follow up to the thematic review on whether certain consumers may be at higher risk of exclusion.	Q3
3/312	Explore and propose solutions to simplify disclosures and facilitate consumers' understanding of exclusions.	Q4
3/313	Conduct a mystery shopping exercise focusing on digital distribution.	Q3 2027
3/314	Analyse how business models can impact product design and consumers' fair treatment - including managing general agents and reinsurance.	Q4

<sup>1</sup> Association Agreement between the EU and its Member States and Andorra and San Marino.

3/315	Assess tools to ensure more timely prevention of consumer detriment and adequate redress when detriment is caused.	Q4
3/316	Prepare draft decisions in the case of product interventions on insurance-based investment products.	Contingent on demand
3/317	Deliver conduct of business supervisory workshops.	Continuous
3/318	Promote cooperation between NCAs and EIOPA and coordination of supervisory plans via dedicated supervisory convergence process.	Continuous
3/319	Deliver annual report on PEPP Market.	Q4
3/320	Support the review of the PEPP Regulation including on how PEPP can contribute to the Commission's Savings and Investment Union.	Q4
3/321	Register and monitor PEPPs provided or distributed in the European Union.	Continuous
3/322	Monitor proportionality and consistency of actions taken by NCAs, including, where relevant, issuing an opinion on whether a prohibition or restriction is justified and proportionate.	Continuous
3/323	Monitor the market for PEPPs and where necessary, temporarily prohibit or restrict the marketing, distribution or sale of certain PEPPs or PEPPs with certain specified features in the Union.	Continuous
3/324	Maintain up-to-date registers of NCA actions and national regulations.	Continuous

**FTEs: 22.35**

#### **Annual Operational Objective 3.4**

Promote a high-quality and effective supervision of internal models, keeping trust in internal model outcomes and promoting a level playing field in its use, ensuring that risks are captured consistently, appropriately and in compliance with levels of confidence required by Solvency II.

**Legal basis:** This objective is part of EIOPA's responsibility under Article 29(1) to build a common supervisory culture and consistent supervisory practices; and under Article 29(2) to develop new practical instruments and convergence tools to promote common supervisory approaches and practices.

	<b>Outputs:</b>	<b>Due date:</b>
3/401	Produce three-year roadmap for internal model activities.	Q4
3/402	Annual internal model dashboard.	Q1
3/403	Conduct country bilateral visits to NCAs and follow up activities over previous visits.	Continuous
3/404	Participation in colleges of supervisors for internal model-specific issues.	Continuous
3/405	Support and advise NCAs on specific internal model supervisory issues.	Continuous
3/406	Conduct regular comparative studies on different risks	As defined in Roadmap
3/407	Carry out supervisory convergence activities	Continuous
3/408	Develop quantitative and qualitative tools for NCAs supporting internal models supervision and comparison between internal models.	Continuous
3/409	Provide technical assistance to NCAs on specific model applications, such as new models or model changes.	Contingent upon demand

**FTEs: 8.69**

#### **Annual Operational Objective 3.5**

Ensure effective monitoring of the application of equivalence decisions by third countries and of market or regulatory developments impacting equivalence.

**Legal basis:** This objective is undertaken under Article 33 of the Authority's founding regulation.

	<b>Outputs:</b>	<b>Due date:</b>
3/501	Carry out a follow-up assessment on applications in countries where there is already an equivalence decision in place.	Continuous
3/502	Conduct third country on-site visits.	Contingent on demand
3/503	Deliver individual third country reports for countries with full equivalence.	Q4

3/504	Deliver annual report on application of equivalence decisions and plan for next years' equivalence monitoring of regulatory and supervisory practices.	Q4
3/505	Maintain model administrative arrangements with third countries.	Contingent on demand
3/506	Share legal, regulatory and supervisory developments and practices.	Continuous
3/507	Monitor professional secrecy equivalence.	Contingent on demand

**FTEs: 2.87**

#### **Annual Operational Objective 3.6**

Deliver oversight of critical third-party providers, contribute to supervisory convergence of supervision of digital operational resilience and continue the further development of the EU-SCICF.

**Legal basis:** DORA regulation that includes setting the principles and requirements on ICT risk management framework, monitoring third-party risk providers, performing digital operational resilience testing, reporting of major ICTR-related incidents, exchange of information and intelligence on cyber threats and sets the oversight framework for critical ICT third-party providers.

	<b>Outputs:</b>	<b>Due date:</b>
3/601	Perform the oversight of critical ICT third-party service providers (CTPPs).	Continuous
3/602	Assess and develop supervisory convergence tools relating to DORA.	Continuous
3/603	Review outsourcing requirements and supervisory expectations on supervision of outsourcing (non-ICT related).	Q1 2027
3/604	Manage the cyber-incidents report system and prepare the annual report on major ICT-related incidents.	Continuous
3/605	Implement solutions contingent to conclusions from the feasibility study on further centralisation of the cyber-incident reporting.	Q4
3/606	Gradually implement the pan-European systemic cyber incident coordination framework for relevant authorities (EU-SCICF).	Continuous
3/607	Exchange information between NCAs on cyber security and attacks.	Continuous

**FTEs: 11.22**

#### **Annual Operational Objective 3.7**

Manage and develop EIOPA data, including managing the data governance framework, supervisory data cycle and maintain the methodology and production of key information fundamental to \effective application of the Solvency II Directive ensuring timely publication.

**Legal basis:** The implementation of the Solvency II Directive depends on EIOPA providing technical information of capital requirements and technical provisions. The RFR structure, the fundamental spread and the volatility adjustment determine the value of the liabilities of the undertakings and the required capital for European insurers. The Solvency II Directive mandates EIOPA to provide this information. EIOPA also publishes the level of the symmetric adjustment of the equity capital charge (or equity dampener) monthly as part of the Solvency II technical information. EIOPA's founding regulation and the Solvency II Directive, the Solvency II Delegated Regulation, implementing technical standards and guidelines on reporting define a framework for insurance undertakings to report to NCAs, along with EIOPA's role in collecting, managing, using and reporting on this data; the BoS decision on EIOPA's regular requests to NCAs to provide occupational pensions information defines the framework for NCAs to report on pension funds; The PEPP regulation, implementing technical standers and guidelines on reporting define the framework for PEPP providers to report to NCAs and EIOPA . Specifically, Article 8 of the EIOPA Regulation mandates it to collect and report information about financial institutions. To fulfil its mandate, EIOPA must have in place the necessary information systems and tools to securely manage data. Article 29 of its founding regulation also requires EIOPA to contribute to develop uniform supervisory and reporting standards.

EIOPA must monitor and assess market developments including trends in insurance, reinsurance and occupational pensions, to households and SMEs and in innovative financial services environmental, social and governance related factors; to undertake market analyses to inform the discharge of the Authority's functions.

EU regulations on information and cyber security, archives, data protection, public access to documents, staff and finance all lay down the requirements for proper and compliant management of information.

	<b>Outputs:</b>	<b>Due date:</b>
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3/701	Implement any improvement of the data management platform solution dedicated to support the risk-free rate (RFR) production process.	Continuous
3/702	Develop and produce the annual update of RFR according to the agreed methodological policy - for representative portfolios, deep/ liquid transparent criteria and ultimate forward rate.	Q4
3/703	Update the RFR and Equity Dampener production tool.	Contingent on demand
3/704	Produce the RFR.	Continuous
3/705	Produce the equity dampener.	Continuous
3/706	Implement methodology changes into the production process regarding the regular update of representative portfolios, deep/ liquid transparent criteria and ultimate forward rate.	Continuous
3/707	Prepare for or implement the necessary changes affecting the methodology of RFR structure, the fundamental spread and the volatility adjustment depending on developments and timing of the Solvency II review,	Contingent on demand
3/708	Update the EIOPA reporting taxonomy (Insurance, IORP, PEPP, FiCo and IRRD).	Q3-4
3/709	Release central repository for updated EIOPA taxonomy.	Q4
3/710	Manage and increase the use of information exchange for fitness and propriety.	Continuous
3/711	Collect and validate data for central repository.	Continuous
3/712	Ensure functioning of Central Repository.	Continuous
3/713	Ensure functioning of Register of Insurance Undertakings.	Continuous
3/714	Produce the list of Insurance Groups.	Continuous
3/715	Produce the list of Internationally Active Insurance Groups.	Continuous
3/716	Ensure functioning Register of IORPs Prudential Provisions.	Continuous
3/717	Ensure functioning Register of Institutions for Occupational Retirement Provision.	Continuous
3/718	Ensure Functioning Database of Pension Plans and Products.	Continuous
3/719	Ensure functioning Single Electronic Register for Passporting Intermediaries.	Continuous
3/720	Functioning Register of PEPP.	Continuous
3/721	Produce internal regular reports and indicators for EIOPA's business areas.	Continuous
3/722	Use and analyse data collected via the ESMA Big Data Platform.	Continuous
3/723	Analyse CIU data collection (implementation of the review of AIFM and UCITS Directives).	Continuous
3/724	Manage cooperation and exchange of information platforms.	Continuous
3/725	Measure data quality measurement and control data.	Continuous
3/726	Ensure functioning Business Intelligence system including system support and maintenance of data marts, Business Intelligence Standard Reports and ad-hoc reports on request of business user or on own initiative.	Continuous
3/727	Carry out data and information dissemination with third parties (e.g. other authorities).	Continuous
3/728	Enable information exchange in colleges for group supervisors.	Continuous
3/729	Produce peer group indicators for NCAs.	Continuous
3/730	Provide information on cross-border business for NCAs.	Continuous
3/731	Deliver report with information on use of reinsurance for NCAs.	Continuous
3/732	Produce data quality reports based on the Centralised Securities Database data for NCAs for insurance and pensions reporting data.	Continuous
3/733	Produce indicators for European Systemic Risk Board.	Continuous
3/734	Submit data to IAIS on behalf of EIOPA Members.	Continuous
3/735	Support data for OECD on behalf of EIOPA Members	Continuous

3/736	Ensure functioning of core IT infrastructure (e.g. data centre, email).	Continuous
3/737	Manage security risks to information and information systems.	Continuous
3/738	Ensure functioning extranet.	Continuous
3/739	Run external helpdesk.	Continuous
3/740	Ensure functioning document management system.	Continuous
3/741	Further develop EIOPA's document/information/knowledge management framework.	Continuous
3/742	Updated list of financial conglomerates (in close coordination with the European Central Bank/Single Supervisory Mechanism) and reporting templates for financial conglomerates (e.g. capital adequacy).	Continuous
<b>FTEs: 29.19</b>		

<b>4. Ensuring technically sound conduct of business and prudential policy</b>		
<b>Annual Operational Objective 4.1</b>		
Support convergent and consistent application of the Solvency II Directive and develop the regulatory work needed as a follow-up of the Solvency II review. Continue to support the Commission efforts to reduce administrative burden and rationalise regulatory requirements, whether through mandates or subsequent review and update of standards and guidelines across all areas of work.		
<b>Legal basis:</b> EIOPA is required to contribute to the establishment of high-quality common regulatory standards and to contribute to the consistent application of legally binding Union acts as well as to build a common supervisory culture and consistent supervisory practices in ensuring uniform procedures and consistent approaches (Article 1(a) and (b), and Article 29 of the EIOPA Regulation).		
	<b>Outputs:</b>	<b>Due date:</b>
4/101	Produce and update technical standards, guidelines and reports following the review of Solvency II. <sup>2</sup>	Continuous
4/102	Review the standard formula for the calculation of the Solvency Capital Requirement.	January 2030
4/103	Issue no-action-letters (in exceptional circumstances).	Contingent on demand
4/104	Monitor and report on treatment of related credit institutions in the group Solvency Capital Requirement.	January 2032
4/105	Conduct regulatory work to contribute to the establishment of the Savings and Investments Union.	Contingent on demand
4/106	Provide ongoing input into European Financial Reporting and Sustainability reporting this and deliver comment letters on International Accounting Standards Board exposure drafts and/or discussion papers.	Continuous
4/107	Maintain of the Solvency II Rulebook on website to adapt following SII review.	Q2 2027
4/108	Update the draft ITS on ECAI mapping for CRR and Solvency II.	tbc
4/109	Provide guidance of the three ESAs in relation to EMIR bilateral margining and follow-up work from EMIR3.	tbc
4/110	Conduct Joint Committee follow-up work from the review of the Securitisation Regulation.	tbc
<b>FTEs: 8.97</b>		
<b>Annual Operational Objective 4.2</b>		
Coordinate the European position and contribute to the implementation of a common ICS, the convergence of international supervisory standards and building trust and understanding with third countries.		

<sup>2</sup> For more information please refer to Annex XIII Solvency II and IRRD implementation- list of legislative instruments



**Legal basis:** EIOPA's regulation requires that the Authority reaches out to third countries to address key global issues in the supervision of insurance and pensions. Article 33 of EIOPA's regulation provides the mandate to '...develop contacts and enter into administrative arrangements with supervisory authorities, international organisations and the administrations of third countries.

	Outputs:	Due date:
4/201	Contribute to IAIS discussions, including on new trends and issues.	Continuous
4/202	Deliver equivalence and professional secrecy assessments as required.	Contingent on demand
4/203	Contribute to EU-US dialogue and lead EU US Insurance Project lead (EU-side).	Continuous
4/204	Hold supervisory and regulatory dialogues with third country supervisors (UK, Japan, China, etc.).	Continuous
4/205	Monitor E-US Covered Agreement after full entry into force.	Continuous
4/206	Hold and participate in international conferences.	Continuous
4/207	Work on ICS post-adoption.	Continuous

**FTEs: 3.71**

#### Annual Operational Objective 4.3

Lead the development of a sound and prudent regulatory framework for pensions and measure and raise awareness on pensions gaps

**Legal basis:** Article 9 of the EIOPA Regulation states that the Authority shall take a leading role in promoting transparency, simplicity and fairness across the internal market within its fields of competence. A central tool to achieving this is building the regulatory framework.

	Outputs:	Due date:
4/301	Work on the development of sustainable and adequate defined contribution pensions, to address pensions gaps.	Contingent on demand
4/302	Technical support to EC proposal on IORP II Review.	Contingent on demand

**FTEs: 3.81**

#### Annual Operational Objective 4.4

Achieving good and consistent positive outcomes for consumers through a smart regulatory framework.

**Legal basis:** Article 9 of the EIOPA Regulation states that the Authority shall take a leading role in promoting transparency, simplicity and fairness across the internal market within its fields of competence. A central tool to achieving this is building the regulatory framework.

	Outputs:	Due date:
4/401	Deliver the annual report on national sanctions imposed under the PRIIPs Regulation.	Q4
4/402	Deliver the report on the application of the IDD.	Q2
4/403	Promote financial education measures by NCAs at national level in line with the SIU action plan and collect information on national financial education and literacy initiatives on EIOPA's website.	Continuous
4/404	Collection of information on national financial education and literacy initiatives and maintenance of the related interactive webpage on website	Continuous
4/405	Provide technical advice, regulatory technical standards, Guidelines and develop new IT tools under the Retail Investment Strategy (IDD).	tbc (subject to the political agreement and final version of RIS)
4/406	Provide targeted updates, including consumer testing work under the Retail Investment Strategy (PRIIPs).	tbc (subject to the political agreement and final version of RIS)
4/407	Develop targeted measures on simplification and burden reduction under the IDD in preparation for a future review of the IDD.	Q2
4/408	Conduct possible consumer testing exercises when required.	Contingent on demand
4/409	Hold the joint ESAs Consumer Protection Day 2026.	tbc

## 5. Identifying, assessing, monitoring and reporting on risks to the financial stability and promoting preventative policies and mitigating actions, focusing on emerging threats and recovery and resolution

### Annual Operational Objective 5.1

Provide timely and accurate financial stability analysis and risk assessments.

**Legal basis:** EIOPA is mandated to identify potential risks and vulnerabilities under Article 42 of the EIOPA Regulation. By analysing and assessing the potential for adverse market developments, this activity is the chief means by which EIOPA fulfils this requirement. It is also the basis for coordinating Union-wide stress tests to assess the resilience of financial institutions to such developments.

	Outputs:	Due date:
5/101	Deliver the Financial Stability Report (first half covering all sectors and risks, second half focused on key topics).	Q2, Q4
5/102	Update the Insurance Risk Dashboard.	Q1,2,3,4
5/103	Update the IORP Risk Dashboard.	Q1,2,3,4
5/104	Conduct ad hoc analysis to assess and monitor emerging financial stability risks.	Contingent on demand
5/105	Provide timely and accurate financial stability analysis and risk assessments.	Continuous
5/106	Conduct the liquidity monitoring exercise.	Q1,2,3,4
5/107	Contribute to the European Systemic Risk Assessment Framework for the insurance sector, as part of the implementation of the IAIS Holistic Framework in the EU.	Q3
5/108	Contribute to the financial stability agenda of the Financial Stability Board (FSB), International Association of Insurance Supervisors (IAIS), and cooperate with the Single Resolution Board (SRB).	Continuous
5/109	Cooperate with the European Systemic Risk Board (ESRB) and participate in insurance-related work-streams.	Continuous
5/110	Design the 2027 insurance stress test exercise (including methodological and procedural enhancements).	TBD
5/111	Run the EIOPA research platform and cooperate with academia.	2027
5/112	Deliver annual Joint Report on Risks and Vulnerabilities (presented at the Council's Economic and Financial Committee's Financial Stability Table).	Q2 or Q4

### FTEs: 9.16

### Annual Operational Objective 5.2

Further develop a robust methodological framework for identifying, assessing, mitigating, and managing risks and threats to the insurance and occupational pensions sectors.

**Legal basis:** EIOPA's role (Article 42 of the EIOPA Regulation) of safeguarding financial stability necessitates the early identification of trends, potential risks and vulnerabilities. Article 32 specifies what assessments of market developments the Authority shall undertake and the common methodologies it should develop. To deliver accurate and valid assessment, EIOPA needs a robust methodological framework that accounts for the latest developments with new and improved tools and techniques to undertake financial stability analysis. EIOPA must also put in place a monitoring system to assess material environmental, social and governance-related risks (Article 29) and through this activity, EIOPA will develop that system.

	Outputs:	Due date:
5/201	Further improve methodological tools for the assessment and reporting of risks in the insurance and pensions sectors based on different econometric techniques exploring the development of Artificial Intelligence and Machine Learning Techniques.	2027



5/202	Enhance methodological framework for bottom-up Stress Tests, with focus on multi-period stress testing and lessons learned from 2024 exercise.	Continuous
5/203	Further improve methodologies for top-down risk assessments to be used for Financial Stability Reports, stress testing as well as specific studies and sensitivity analyses.	Continuous
5/204	Perform ongoing review of early warning indicators for the insurance sector.	2027
5/205	Enhance the European Systemic Risk Assessment Framework (SRAF) for assessing systemic risk developments in the insurance sector.	Continuous
5/206	Draft thematic articles for the Financial Stability Report	Q2

**FTEs: 5.14**

### **Annual Operational Objective 5.3**

Provide in-depth analysis of key themes related to risks in the insurance sector and high-quality insurance and occupational pensions data and statistics.

**Legal basis:** Article 8 of the EIOPA regulation requires the Authority to monitor and assess market developments in the area of its competences and to undertake economic analyses of markets. Moreover, Article 1 prescribes EIOPA's role in ensuring the integrity, transparency, efficiency and orderly functioning of financial markets. Monitoring market developments and publishing statistics help to fulfil these provisions and safeguard financial stability.

	<b>Outputs:</b>	<b>Due date:</b>
5/301	Conduct ad hoc studies to monitor vulnerabilities and analysis of emerging risks.	Contingent on demand
5/302	Enhance content and availability/user-friendliness of insurance and IORP Statistics.	Continuous
5/303	Provide descriptive overviews and reports of the European insurance and IORP sector in order to increase transparency and visibility of the Insurance and IORPs sectors (e.g. factsheets).	Continuous
5/304	Publish annual Financial Stability Indicators.	Q3
5/305	Publish annual Group Statistics.	Q3
5/306	Publish annual Solo Statistics.	Q3
5/307	Publish quarterly Group Statistics.	Quarterly
5/308	Publish Quarterly Solo Statistics.	Quarterly
5/309	Publish Annual Insurance Sector Overview Report.	Q3
5/310	Publish Annual IORP statistics.	Q3
5/311	Publish Quarterly IORP statistics.	Quarterly
5/312	Update statistical database on the insurance and IORP sectors, including updating the technical infrastructure when required.	Quarterly
5/313	Publish studies on emerging risks	Contingent on demand

**FTEs: 6.48**

### **Annual Operational Objective 5.4**

Strengthen crisis prevention, management and resolution, including coordination between EIOPA and NCAs.

**Legal basis:** EIOPA's roles and responsibilities in the area of crisis prevention, management and resolution are laid down in different provisions in EIOPA's Regulation. For example, Article 18 defines EIOPA's role in case of adverse developments and emergency situations; Article 25 states that EIOPA shall contribute to and participate actively in the development and coordination of effective and consistent recovery and resolution plans, procedures in emergency situations and preventive measures to minimise the systemic impact of any failure; or Article 26 that indicates that the Authority may contribute to the assessment of the need for a European network of national insurance guarantee schemes which is adequately funded and sufficiently harmonised. Additionally, Article 138 of the Solvency II Directive empowers EIOPA to declare an exceptional adverse situation. The Insurance Recovery and Resolution Directive also grants EIOPA with new roles and responsibilities.

	<b>Outputs:</b>	<b>Due date:</b>
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5/401	Implement IRRD requirements. <sup>3</sup>	2028
5/402	Contribute to Insurance Guarantee Scheme (IGS)-related topics.	Continuous
5/403	Promote consistency in the implementation of the IRRD by hosting relevant fora.	Continuous
5/404	Actively participate in FSB's Cross-border Crisis Management Working Group for Insurers (iCBCM) and IAIS's Resolution Working Group (ReWG).	Continuous
5/405	Actively participate in Crisis Management Groups.	Continuous
5/406	Issue opinions and recommendations in response to critical risks.	Contingent on demand
5/407	Maintain EIOPA's crisis prevention and management process and procedure up to date and enhance crisis preparedness (lessons learned from the 2024 walkthrough exercise).	Contingent on demand
5/408	Initiate further crisis preparedness exercises, including facilitation and coordination where needed.	2027
5/409	Update the insurers' failures and near misses database and perform the necessary quality checks.	Q3
<b>FTEs: 8.09</b>		

## 6. Ensuring good governance, agile organisation, cost-effective resource management and a strong corporate culture

### Annual Operational Objective 6.1

Ensure effective communication, strong institutional relations and engagement with stakeholders, to develop EIOPA's strategic positioning within the European framework and seek efficiency gains through partnerships and synergies

**Legal basis:** The EIOPA Regulation, sets out the standards to which EIOPA shall comply in terms of management and governance, including provisions on planning and decision-making processes, internal control arrangements, risk and performance monitoring, accountability towards the EU institutions.

	<b>Outputs:</b>	<b>Due date:</b>
6/101	Proactively promote EIOPA's role, business strategy and activities towards the European institutions and external stakeholders.	Continuous
6/102	Ensure efficient and effective support to EIOPA's Stakeholder Groups, Insurance and Reinsurance Stakeholder Group (IRSG) and Occupational Pensions Stakeholder Group (OPSG).	Continuous
6/103	Manage all mandatory contacts and relations with European institutions (including the Chair' and the Executive Director's regular attendance of EU fora, high-level political meetings and public hearings) and high-level meetings with other EU government bodies and public authorities.	Continuous
6/104	Support EIOPA's governance bodies (including BoS/MB, Joint Committee, ESAs Board of Appeal) and internal management meetings.	Continuous
6/105	Conduct communication activities to support the Chair and the Executive Director in positioning EIOPA.	Continuous
6/106	Engagement and outreach with the public.	Continuous
6/107	Media relations, media analysis and issues management.	Continuous
6/108	Manage public enquiries.	Continuous
6/109	Communication activities to support EIOPA's strategic priorities.	Continuous
6/110	Manage and develop EIOPA's digital communication channels, including ensuring EIOPA's website is up to date.	Continuous
6/111	Internal communication.	Continuous

<sup>3</sup> For more information please refer to Annex XIII.

6/112	Crisis communication.	Upon demand
6/113	Hold the EIOPA conference 2026 (15-year anniversary).	Q1
<b>FTEs: 9.09</b>		
<b>Annual Operational Objective 6.2</b>		
Ensure operational efficiency, agility, and compliance to effectively adapt to transformational changes.		
<b>Legal basis:</b> The EIOPA Regulation the EU staff regulations and implementing rules, financial regulation set out the standards to which EIOPA shall comply in terms of management and governance, including provisions on planning and decision-making processes, internal control arrangements, risk and performance monitoring, accountability towards the EU institutions.		
	<b>Outputs:</b>	<b>Due date:</b>
6/201	Budget, finance and procurement management and reporting, including delivery of the EIOPA Draft estimate of revenues and expenditures 2026-2027 and EIOPA Procurement Plan 2026-2027.	Continuous
6/202	Corporate planning, including the delivery of the Single Programming Document 2027-2029 and draft Single Programming Document 2028-2030.	Q1-4
6/203	Corporate reporting, including the Consolidated Annual Activity Report 2025 and the quarterly activity reports to MB on main developments and progress against the AWP 2026.	Q1-4
6/204	Implement the annual work programme under the guidance of the Board of Supervisors.	Continuous
6/205	Manage EIOPA's portfolio of change initiatives.	Continuous
6/206	Risk management and reporting.	Quarterly
6/207	Internal Control Management.	Continuous
6/208	Legal advice in relation to EIOPA's products and services including anti-fraud prevention, detection and response measures.	Continuous
6/209	Data protection.	Continuous
6/210	Access to documents.	Continuous
6/211	Litigation and legal institutional support.	Continuous
6/212	Managing external and internal whistleblowing channels.	Continuous
6/213	Management of processes and internal governance arrangements to ensure the well-functioning of the Authority.	Continuous
6/214	Management of EIOPA accounts, including delivery of the EIOPA Accounts 2024.	Continuous
6/215	VAT recovery management.	Continuous
6/216	Administration of EIOPA's finance systems.	Continuous
6/217	Travel management support.	Continuous
6/218	HR strategic and operational planning, monitoring and reporting services.	Continuous
6/219	HR implementing rules, policies and procedures.	Continuous
6/220	Administration of EIOPA's HR systems.	Continuous
6/221	Talent management services, including recruitment, learning and development.	Continuous
6/222	Staff performance & retention services.	Continuous
6/223	Health & work/life balance support.	Continuous
6/224	HR Business Partnership and coaching services.	Continuous
6/225	Staff Committee relations management.	Continuous
6/226	HR Administration.	Continuous
6/227	IT solutions supporting efficient and effective processes.	Continuous
6/228	IT workplace and helpdesk services.	Continuous
6/229	Physical, IT, cyber- and information security management.	Continuous

6/230	Business continuity management.	Continuous
6/231	Facility management.	Continuous
6/232	Office management and reception services.	Continuous
6/233	Event management and meeting support.	Continuous
6/234	Implementation of EIOPA's environmental management system and processes.	Continuous
<b>FTEs: 26.69</b>		

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