

## Agenda of Public hearing on Retail Investor Protection 18 February 2022 – 9:30-16:30 CET

Agenda item	Timing
<b>Welcome &amp; Opening Remarks from EIOPA Chair</b>	09:30 – 09:45
<b>Session 1: Assessing the impact of complexity in the retail investment product market</b>	09:45 – 11:00
Coffee break	11:00 - 11:15
<b>Session 2: Addressing and enhancing investor engagement with disclosures and Drawing out the benefits of digital disclosures</b>	11:15 – 12:30
Lunch break	12:30 - 13:30
<b>Session 3: Tackling damaging conflicts of interest in the sales process</b>	13:30 – 14:45
Coffee break	14:45 - 15:00
<b>Session 4: Promoting an affordable and efficient sales process</b>	15:00 – 15:45
<b>Session 5: Assessing the risks and opportunities presented by new digital tools and channels</b>	15:45 - 16:20
<b>Closing remarks</b>	16:30 – 16:30